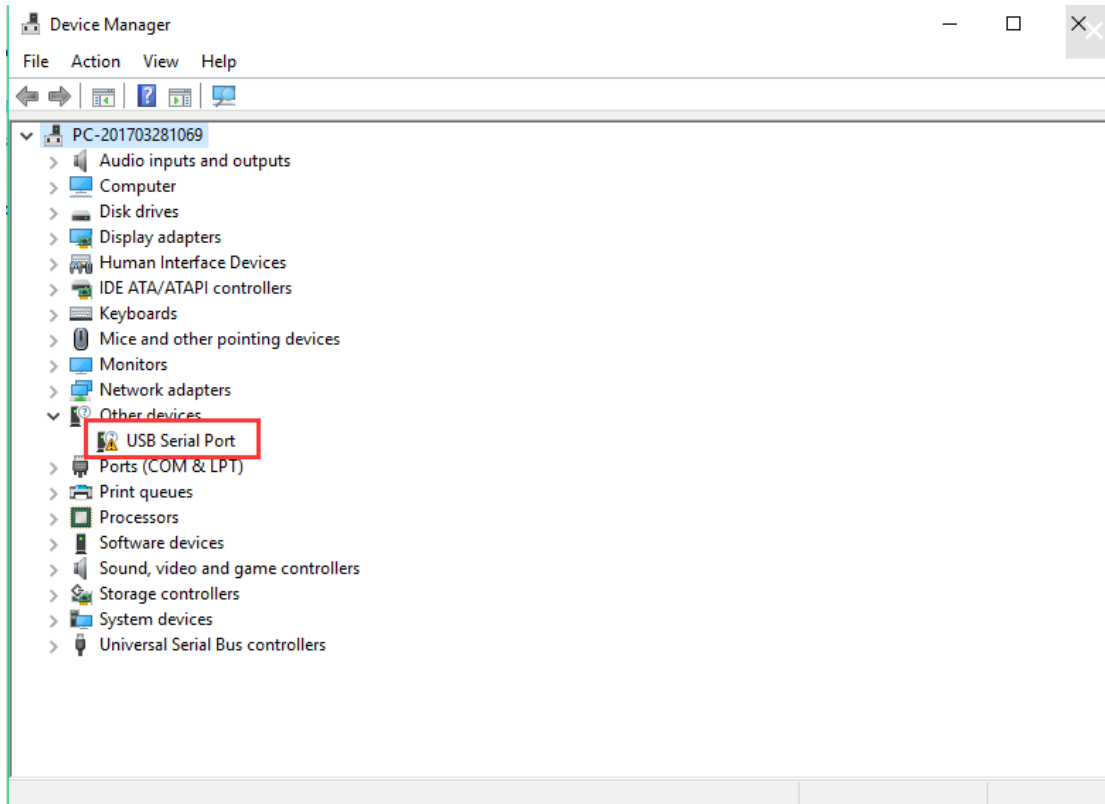


USB Driver Install Guide

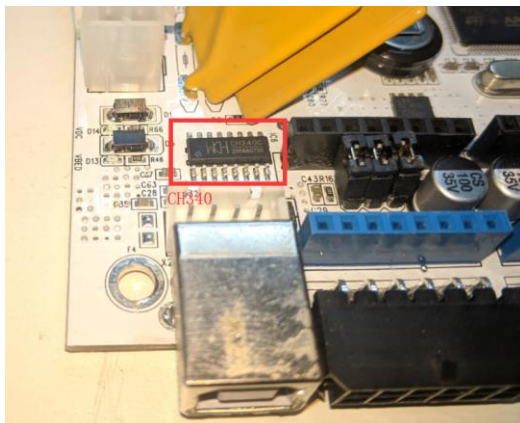
Before Install

When you connect your printer to your computer, and your computer cannot detect the printer like the picture shows, you need to install the driver for it.

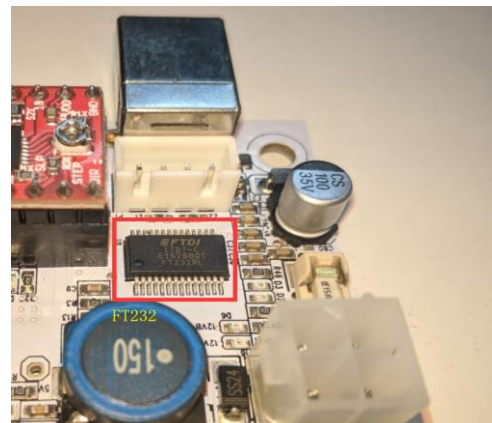


--The first thing you need to do is check your USB communication chip, there are two type: **FT232** and **CH340**. you can check the chip near the USB port.

--Usually, FT232 is a square, and CH340 is a rectangle



(CH340)



(FT232)

Drivers

①.You can download it on this website

https://www.geeetech.com/download.html?download_id=40

1.If your USB communication chip is **CH340**

You need to refer to the **readme** file then install it.

2.If your USB communication chip is **FT232**

Installation Guide:

<https://www.ftdichip.com/Support/Documents/InstallGuides.htm>

For more info for FT232:

<https://www.ftdichip.com/Drivers/D2XX.htm>

②Note for win10 user:

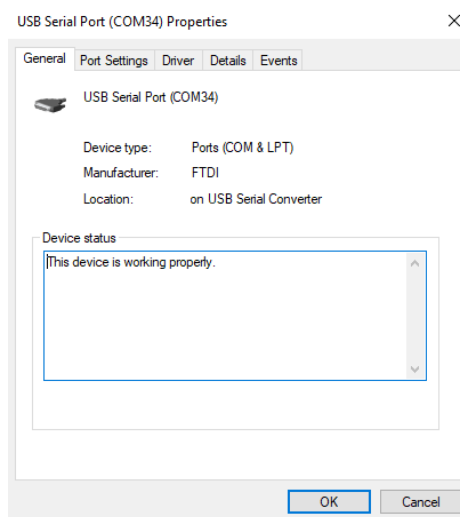
If you find it install failed, you can upgrade the drivers for it on **Device Manager**.

Refer to:

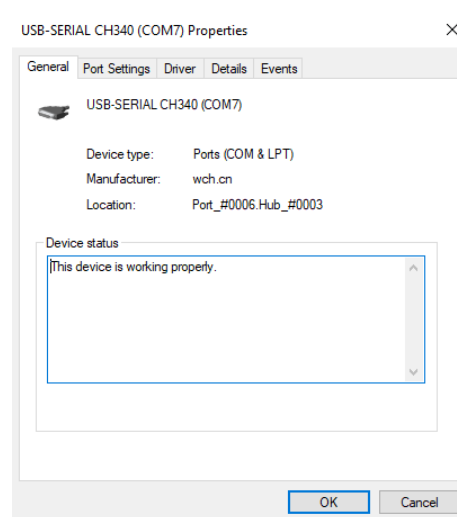
<https://support.microsoft.com/en-us/help/4028443/windows-10-update-drivers>

If the drivers install correctly, you will find these on the device manager:

For FT232



For CH340



If you have any question, please contact us:

Email:

technical@geeetech.com